



WARRANTY RETURN FORM



Include this form with your return and keep a copy for your own records. Write clearly so we will be able to get in contact with you. If we replace the product, we will ship it out to you as quickly as we can. If we are repairing the product, the process can take 2-6 weeks. If you have any time constraints, please let us know and we will try our best to accommodate you.

RA# _____

NAME: _____

SHIPPING ADDRESS: _____

CITY: _____ STATE: _____ ZIP: _____

COUNTRY: _____

EMAIL: _____ DAY TIME PHONE: _____

(If shipping outside of the US, payment will be due for return shipping. Please include payment information or contact us at 800-997-9301)

PRODUCT INFORMATION

DATE OF PURCHASE (Please include a copy of your receipt): _____ ORDER NUMBER: _____

LOCATION OF PURCHASE: _____

MODEL NAME: _____

PRODUCT ID / LOT NUMBER: _____

Tents: The tent ID is locate on the back of the warning labels inside the tent and on a white label on the stuff sack.

Pads: The lot number is located on the back of the pad along the top seam.

Sleeping bags: The lot number is located on a white label on the foot end outside seam of the bag, along with the other product tags.

LOCATION OF DAMAGE (Location can be marked with blue painter's tape, please do not use duct tape):

DESCRIPTION OF DAMAGE (What happened?):